



SPIN & WIN!

Terms and Conditions

Chuck E. Cheese Australia email promotion, 2026. Version: Tuesday 20 October 2026.

1. Promoter

- 1.1 The promoter is CEC AUS Pty Ltd (ABN 34 291 120 820) trading as Chuck E. Cheese Australia, of 3/7 Winton Road, Joondalup, Western Australia 6027 (the Promoter). Questions about the promotion can be sent to marketing@chuckecheese.com.au.

2. About these Terms

- 2.1 These Terms and Conditions (Terms), together with the entry instructions in the SPIN & WIN! email and on the Prize Page, form the terms of the SPIN & WIN! promotion (Promotion). By entering, you agree to these Terms.
- 2.2 In these Terms, AWST means Australian Western Standard Time, Code means the unique numeric SPIN & WIN! code the Promoter sent to you by email, and Prize Page means the SPIN & WIN! Prize Page on the Chuck E. Cheese Australia website, where Codes are entered and the wheel is spun.

3. Promotion period

- 3.1 The Promotion starts at 7:00am AWST on Monday 26 October 2026 and closes at 11:59pm AWST on Monday 9 November 2026 (Promotion Period).
- 3.2 Spins can only be made during the Promotion Period. Prizes must be redeemed by the date in clause 8.3.

4. Who can enter

- 4.1 Entry is open only to residents of Western Australia aged 18 years or over who:
- (a) were subscribed to the Chuck E. Cheese Australia email list as at 12:00pm AWST on Sunday 25 October 2026; and
 - (b) received a SPIN & WIN! email from the Promoter containing a Code (Eligible Entrants).
- 4.2 People who subscribe to the email list after the cut-off date in clause 4.1(a) will not receive a Code and cannot enter.
- 4.3 Employees of the Promoter and of agencies connected with the Promotion, and their immediate families, cannot enter. Immediate family means a spouse, de facto partner, parent, child or sibling, whether or not they live together.
- 4.4 Children cannot enter. A parent or guardian aged 18 or over may enter and redeem a prize for their family.
- 4.5 Codes are personal to the Eligible Entrant they were sent to. They must not be shared, sold, transferred or published.

5. How to enter

- 5.1 To enter, during the Promotion Period an Eligible Entrant must:
- (a) open their SPIN & WIN! email and follow the link to the Prize Page;
 - (b) enter their Code and the email address the Code was sent to;



- (c) confirm they are 18 or over and a Western Australian resident, and accept these Terms; and
 - (d) spin the wheel.
- 5.2 The Code and email address must match the Promoter's records for the wheel to spin. Entries that do not match will not be accepted.
- 5.3 No purchase is necessary to enter.
- 5.4 Each Code can win only one prize. Entering the same Code and email address again shows the same prize again. It does not create another entry or another prize.

6. How prizes are allocated

- 6.1 Every Code has one prize allocated to it, so every valid spin wins a prize.
- 6.2 Prizes are allocated to Codes at random by computerised random allocation, conducted by Chuck E. Cheese Australia on Sunday 25 October 2026, before the Promotion Period started.
- 6.3 Spinning the wheel reveals the prize randomly allocated to the Code. The wheel animation is for entertainment only and does not affect which prize is won.
- 6.4 The Promoter will keep a record of the prize allocation and of all prize redemptions for at least 12 months after the Promotion ends.

7. Prizes

- 7.1 The prizes are:

Prize	Number of prizes	Value each (RRP incl. GST)	What the prize includes
\$250 Chuck E. Cheese Gift Card	2	\$250.00	A \$250 Chuck E. Cheese gift card.
Family Dinner & Play pack	3	\$129.95	2 Adventure Zone passes, 1 hour of unlimited games, 2 large Classic pizzas and 4 soft drinks, used in one visit.
\$50 Free Game Card	5	\$50.00	\$50 of game credit loaded onto a Play Pass card.
\$25 Free Game Card	25	\$25.00	\$25 of game credit loaded onto a Play Pass card.
Free Large Classic Pizza	20	\$28.95	One large Classic pizza.
Free Giant Warm Cookie	30	\$19.95	One Giant Warm Cookie (8 slices).
\$15 Free Game Card	2,700	\$15.00	\$15 of game credit loaded onto a Play Pass card.
Free Adventure Zone entry for 2	1,800	\$37.90	Adventure Zone entry for 2 people for one session, non-slip socks included.
\$10 Chuck E. Cash	13,500	\$10.00	\$10 off one purchase of \$30 or more on food, drinks or game credit. Not valid on merchandise, gift cards or parties, or with any other offer.

- 7.2 The 85 big prizes (the first six rows of the table) have a total value of \$2,942.35 including GST. The total prize pool is 18,085 prizes with a total value of up to \$246,662.35 including GST.

- 7.3 Prize values are the recommended retail value including GST as at Thursday 15 October 2026. The Promoter is not responsible for any change in value.

8. Claiming and using prizes

- 8.1 Prizes are redeemable at Chuck E. Cheese, Joondalup only, at 3/7 Winton Road, Joondalup, Western Australia 6027. Prizes cannot be redeemed at any other venue.
- 8.2 To claim a prize, show your Code at the counter, on screen, as a screenshot or as the saved voucher. Staff will check the Code before handing over the prize. Each Code can be redeemed once only.
- 8.3 All prizes must be redeemed on or before 24 December 2026. Prizes not redeemed in time expire and cannot be redeemed.
- 8.4 The \$250 Chuck E. Cheese Gift Card and the Family Dinner & Play pack can be redeemed on any day the venue is open. All other prizes can be redeemed Monday to Friday only, excluding Western Australian school holidays and Western Australian public holidays.
- 8.5 Only one prize can be redeemed per transaction. Prizes cannot be used in conjunction with any other offer, discount, voucher or promotion.
- 8.6 \$10 Chuck E. Cash is \$10 off one purchase of \$30 or more on food, drinks or game credit in a single transaction. It is not valid on merchandise, gift cards or party bookings, and no change or credit is given.
- 8.7 Free Game Card prizes are game credit loaded onto a Play Pass card. Game credit can only be used for game play and has no cash value.
- 8.8 All parts of the Family Dinner & Play pack must be used in one visit. Any part not used is forfeited.
- 8.9 The \$250 Chuck E. Cheese Gift Card is subject to the gift card's own terms of use.
- 8.10 Before handing over the \$250 Chuck E. Cheese Gift Card or the Family Dinner & Play pack, the Promoter may ask for photo identification matching the name held on the Promoter's records for that Code.
- 8.11 Prizes are not transferable or exchangeable and cannot be redeemed for cash. One prize per person: where a person holds more than one Code, only one prize can be redeemed.
- 8.12 Prizes are subject to venue opening hours and capacity. If any part of a prize becomes unavailable, the Promoter may substitute a prize of equal or greater value, subject to any applicable law.
- 8.13 If you lose your Code or prize details, during the Promotion Period you can enter your Code and email address on the Prize Page again to see your prize. The Promoter is not responsible for emails that are lost, deleted, filtered as spam or not received.

9. Unclaimed prizes

- 9.1 Codes not used during the Promotion Period, and prizes not redeemed by 24 December 2026, are forfeited and cannot be redeemed later. Unclaimed prizes, including big prizes, are forfeited and will not be redrawn.

10. Privacy

- 10.1 The Promoter already holds Eligible Entrants' contact details because they subscribed to the Chuck E. Cheese Australia email list. The Code and email address entered on the

Prize Page are used only to reveal the entrant's prize and are not stored by the Prize Page.

- 10.2 Personal information is used to run the Promotion, verify and provide prizes, and, where the entrant has agreed, to send Chuck E. Cheese news and offers. It is handled in line with the Promoter's privacy policy, which can be found on the Chuck E. Cheese Australia website. Entrants can unsubscribe from marketing emails at any time.

11. Consumer law and liability

- 11.1 Nothing in these Terms excludes, restricts or modifies any rights you have under the Australian Consumer Law or any other law that cannot be excluded.
- 11.2 Except for any liability that cannot be excluded by law, the Promoter is not liable for any loss, damage or injury suffered in connection with the Promotion or any prize, including loss caused by technical failure, network or internet problems, or any event beyond the Promoter's reasonable control.

12. Fraud and misuse

- 12.1 The Promoter may disqualify any entry, and refuse to provide a prize, where it reasonably believes the entrant has tampered with the Promotion, used a Code that was not sent to them, used automated or other improper means to enter, or acted fraudulently or in breach of these Terms.
- 12.2 Codes that are published, shared publicly or offered for sale may be cancelled.
- 12.3 If a technical error causes a prize to be shown that does not match the Promoter's allocation records, the Promoter's records apply, subject to the Australian Consumer Law.

13. Changes to the Promotion

- 13.1 If the Promotion cannot run as planned for any reason beyond the Promoter's reasonable control, the Promoter may, subject to any applicable law or direction from a regulator, suspend, change or cancel the Promotion. Once the Promotion Period has started, these Terms will not be changed, and the Promotion will not be cancelled, without the prior written approval of the Gaming and Wagering Commission of Western Australia.

14. General

- 14.1 The Promoter's decisions about the Promotion are final, subject to any applicable law.
- 14.2 Any tax payable in relation to a prize is the responsibility of the person who receives it.
- 14.3 These Terms are governed by the laws of Western Australia.
- 14.4 This Promotion is a trade promotion lottery conducted under the conditions in Schedule 5 of the Gaming and Wagering Commission Regulations 1988 (WA), so no permit is required. A copy of these Terms was lodged with the Gaming and Wagering Commission of Western Australia before the Promotion Period started.