



TERMS AND CONDITIONS

Boo-tacular 2026 at Chuck E. Cheese Joondalup

1. **Promoter.** CEC AUS Pty Ltd (ABN 34 291 120 820), operating Chuck E. Cheese Joondalup, 3/7 Winton Rd, Joondalup WA ("we", "us").
2. **Dates.** The venue is decorated for Halloween from Monday 12 October to Saturday 31 October 2026. Boo-tacular party activities run on Friday 30 and Saturday 31 October 2026 (the "Event Days") during standard opening hours, 9am–9pm.
3. **Bookings.** Table bookings are recommended to secure a spot on the Event Days. Walk-ins are welcome, subject to venue capacity.
4. **Face painting.** Free face painting for children runs on Friday 30 October from 4pm to 6pm and Saturday 31 October from 10am to 6pm, subject to queue times. The queue may close before the finish time so every child in line can be painted by then. Parents and guardians must tell the face painter about any skin allergies or sensitivities. Face painters may decline to paint a child if it is unsafe to do so.
5. **Treat bags.** One free treat bag per child on the Event Days, while stocks last. No purchase is required. Contents vary. Dietary and allergen information is on each treat's packaging; parents and guardians should check it before children eat anything. Treat bags cannot be exchanged.
6. **250 bonus e-tickets.** On the Event Days, children who attend in costume receive 250 bonus e-tickets when \$25 or more is spent on a Game Card in a single transaction on the day. Limit one bonus per child for the whole event (across both Event Days). There is no age limit. Whether a child is in costume is at our staff's discretion, and any costume that meets our costume policy counts. Bonus e-tickets are added to the Game Card purchased, have no cash value, are non-transferable, and are subject to standard Game Card terms.
7. **Best costume.**
 - a. The best costume is awarded at 6pm on Friday 30 October and at 6pm on Saturday 31 October.
 - b. There is no entry process. Every child in costume who is in the venue at 6pm, with a parent or guardian, is eligible. There is no age limit. Children who are not in the venue at 6pm are not eligible.
 - c. This is a game of skill. Our judge selects the best costume on creativity and effort, and the judge's decision is final. No correspondence will be entered into. No purchase is required.
 - d. One winner each Event Day receives a \$150 Chuck E. Cheese Gift Voucher, presented on the spot as a physical gift card.
 - e. The prize is subject to our Gift Voucher terms, is non-transferable, and cannot be exchanged for cash.



8. **Spooky treats.** Pumpkin Pizza, Munch Shake and Crawlin' Dippin' Dots® are available to buy in store from Monday 12 October to Saturday 31 October 2026, while stocks last. Prices as displayed in venue.
9. **Live show.** The Special Boo-tacular Live Show with Chuck E. runs every hour, on the hour, from Friday 2 October to Saturday 31 October 2026. Show times may change on the day for operational reasons.
10. **Costume policy.** Everyone is welcome to dress up. So the fun stays safe for everyone:
 - a. Children may wear masks, as long as they can see clearly and take them off when asked. Guests aged 14 and over must not wear masks or face coverings that hide their face; face paint and make-up are fine.
 - b. Costumes must not drag on the floor, restrict movement or vision, or have loose parts that could catch on play equipment or games. Our team may ask for masks, capes, wings or accessories to be removed before using play equipment.
 - c. No confetti, glitter sprays, smoke, fake blood or anything else that makes a mess or could cause harm.
 - d. Our team may ask any guest to remove or change a costume item that doesn't meet this policy.
11. **Changes.** We may vary or cancel any activity for safety or operational reasons, or circumstances outside our control.
12. **Your rights.** Nothing in these terms excludes, restricts or modifies any right or remedy you have under the Australian Consumer Law.